

A FEW ITEMS THAT MAY CAUSE WATER QUALITY ISSUES IN YOUR HOME

ODORS

Drain P-Trap

Any plumbing fixture in your home should be equipped with a p-trap; this includes sinks, bathtubs, and washers. These traps form a barrier of water that prevent sewer gases from entering the home. If these traps are dried out or empty, you may notice a rotten egg smell in the area. A good practice is to run water periodically on areas not frequently used to maintain the water seal.

Water Heater

Sometimes the hot water may have a rotten egg odor which is generally produced by bacteria growth in the Water Heater. Setting the Water Heater to the manufacture's recommended temperature setting will correct the issue by preventing the bacterial growth. It is also recommended to flush the Water Heater periodically to remove any sediment in the tank.

Other Issues: Should you experience any unusual smells or odors in your water please contact our 24 hour dispatch at (281) 398-8211.

DISCOLORATION

Cloudy Water

If you leave a glass with the cloudy water on the counter and it clears in a short time, the cloudiness is caused by air that got into the water system.

Yellow Water

This can be caused by sediment of oxidized iron in the pipes. This is unsightly but not harmful to use and can be remediated by flushing the main pipes.

Other Issues: Should you experience any unusual discoloration in your water please contact our 24 hour dispatch at (281) 398-8211.